

Bibliography of

Better Later Life

He Oranga
Kaumātua

2019 to 2034

Strategy



Office for Seniors
Te Tari Kaumātua

Administered by the Ministry of Social Development

New Zealand Government

Author: Office for Seniors

Disclaimer

This document contains a list of references that helped and informed the development of the Better Later Life – He Oranga Kaumātua 2019 to 2034 strategy. While the Office for Seniors has made every effort to include and acknowledge all the references, we cannot guarantee that all the material and research used are included.

November 2019

Contents

Frameworks	4
Financial and Economic	7
Employment	9
Health.....	15
Culture and Diversity	18
Housing	20
Social Connection.....	23
Elder Abuse, Safety, and Attitudes	26
Digital Inclusion	28
Accessibility.....	29

Frameworks

AARP International. (2017). *The Aging Readiness & Competitiveness Report*. Retrieved 2018 from <https://arc.aarpinternational.org/home/the-aging-readiness-competitiveness-report>

Centre for Ageing Better. (2018). *Transforming later lives – our strategy*. Retrieved 2018 from <https://www.ageing-better.org.uk/news/transform-later-life>

Commission for Financial Capability. (2015). *The National Strategy for Financial Capability 2015-2025*. Retrieved 2018 from <http://cffc-assets-prod.s3.ap-southeast-2.amazonaws.com/public/Uploads/National-Strategy/PDFs/92262d1e19/National-Strategy-for-Financial-Capability-June-2015.pdf>

Government Office for Science. (2016). *Future of an ageing population*. Retrieved 2018 from <https://www.gov.uk/government/publications/future-of-an-ageing-population>

Independent Age. (2014). *2030 vision: The best – and worst – futures for older people in the UK*. Retrieved 2018 from https://independent-age-assets.s3.eu-west-1.amazonaws.com/s3fs-public/2016-05/2030-vision-report_bestandworst.pdf

Institute for Research on Public Policy. (2015). *Designing a National Seniors Strategy for Canada*. Retrieved 2018 from <https://irpp.org/research-studies/designing-a-national-seniors-strategy-for-canada/>

Jackson, N., & Brabyn, L. (2017). *The mechanisms of subnational population growth and decline in New Zealand 1976-2013*. Retrieved 2018 from https://www.victoria.ac.nz/_data/assets/pdf_file/0004/1175197/Jackson_Brabyn.pdf

Koopman-Boyden, P., Cameron, M.P., Davey, J., & Richardson, M. (2014). *Making Active Ageing A Reality: Maximising Participation and Contribution By Older People*. Retrieved 2018 from https://www.waikato.ac.nz/_data/assets/pdf_file/0019/242317/Making-Active-Ageing-A-Reality.pdf

Ministry of Business, Innovation and Employment. (2019). *Employment Strategy*. Retrieved 2019 from <https://www.mbie.govt.nz/business-and-employment/employment-and-skills/employment-strategy/>

Ministry of Social Development. (2001). *New Zealand Positive Ageing Strategy 2001*. Retrieved 2018 from <http://www.msd.govt.nz/about-msd-and-our-work/publications-resources/planning-strategy/positive-ageing/>

Ministry of Social Development. (2016). *The Social Report 2016 – Te pūrongo oranga tangata*. Retrieved 2018 from <http://socialreport.msd.govt.nz/documents/2016/msd-the-social-report-2016.pdf>

National Science Challenges. (2019). *Ageing Well National Science Challenge*. Retrieved 2019 from <https://www.ageingwellchallenge.co.nz/>

New Zealand Institute of Economic Research. (2018). *Retirement income policies in Australia and New Zealand: Facing the fiscal challenge from an ageing population*. Retrieved 2018 from <https://nzier.org.nz/publication/retirement-income-policies-in-australia-and-new-zealand-facing-the-fiscal-challenge-from-an-ageing-population>

OECD and G20 Indicators. (2017). *Pensions at a Glance*. Retrieved 2018 from <https://www.oecd.org/publications/oecd-pensions-at-a-glance-19991363.htm>

Office for Disability Issues. (2016). *New Zealand Disability Strategy 2016*. Retrieved 2018 from <https://www.odi.govt.nz/nz-disability-strategy/>

Office for Seniors. (2016). *Bibliography of Research on Ageing in New Zealand*. Retrieved 2018 from <http://www.superseniors.msd.govt.nz/documents/f-msd17567-bibliography-14-fa-web.pdf>

Office for Seniors. (2014). *2014 Report on the New Zealand Positive Ageing Strategy*. Retrieved 2018 from <http://www.superseniors.msd.govt.nz/documents/msd-17470-2014-ageing-strategy-report-final.pdf>

Office for Seniors. (2018). *Strategy for an ageing population*. Retrieved 2019 from <http://www.superseniors.msd.govt.nz/about-superseniors/ageing-population/index.html>

Rootham, E. (2016). *Determinants of wellbeing for older Aucklanders*. Auckland Council technical report, TR2016/047. Retrieved 2018 from <http://knowledgeauckland.org.nz/assets/publications/TR2016-047-Determinants-of-wellbeing-for-older-Aucklanders.pdf>

The McGuinness Institute. (2019). *The 2018 Government Department Strategies Index Scorecard*. Retrieved 2019 from <http://www.mcguinnessinstitute.org/wp-content/uploads/2019/05/20190430-GDS-Index-2018-scorecard-Final-.pdf>

The Treasury. (2018). *Our living standards framework*. Retrieved 2019 from <https://treasury.govt.nz/information-and-services/nz-economy/living-standards/our-living-standards-framework>

The Treasury. (2018). *The Relationship between the Sustainable Development Goals and the Living Standards Framework*. Retrieved 2019 from <https://treasury.govt.nz/publications/dp/dp-18-06>

The Treasury. (2018). *Treasury Living Standards Dashboard: Monitoring Intergenerational Wellbeing*. Retrieved 2018 from <https://treasury.govt.nz/publications/commissioned-report/treasury-living-standards-dashboard-monitoring-intergenerational-wellbeing>

The World Bank. (n.d.)¹. *World Development Indicators: Population ages 65 and above (% of total population)*. Retrieved 2018 from <https://data.worldbank.org/indicator/SP.POP.65UP.TO.ZS>

United Nations. (n.d.). *Ageing, Older Persons and The 2030 Agenda For Sustainable Development*. Retrieved 2019 from https://www.un.org/development/desa/ageing/wp-content/uploads/sites/24/2017/07/UNDP_AARP_HelpAge_International_AgeingOlderpersons-and-2030-Agenda-2.pdf

United Nations. (2002). *Madrid Plan of Action and its Implementation*. Retrieved 2018 from <https://www.un.org/development/desa/ageing/madrid-plan-of-action-and-its-implementation.html>

¹ no date

United Nations. (n.d.). *Sustainable Development Goals*. Retrieved 2019 from <https://sustainabledevelopment.un.org/?menu=1300>

World Health Organization. (n.d.). *10 Priorities for a Decade of Action on Healthy Ageing*. Retrieved 2019 from <https://www.who.int/ageing/10-priorities/en/>

World Health Organization. (n.d.). *Age-friendly World*. Retrieved 2018 from <https://extranet.who.int/agefriendlyworld/>

World Health Organization. (n.d.). *Global age-friendly cities: a guide*. Retrieved 2018 from https://www.who.int/ageing/publications/age_friendly_cities_guide/en/

World Health Organization. (n.d.). *Healthy Ageing and the Sustainable Development Goals*. Retrieved 2019 from <https://www.who.int/ageing/sdgs/en/>

World Health Organisation. (2008). *Older persons in emergencies: an active ageing perspective*. Retrieved 2018 from http://apps.who.int/iris/bitstream/handle/10665/43909/9789241563642_eng.pdf?sequence=1&isAllowed=y

World Health Organization. (n.d.). *The Global strategy and action plan on ageing and health*. Retrieved 2019 from <https://www.who.int/ageing/global-strategy/en/>

World Health Organisation. (n.d.). *Towards an Age-friendly World*. Retrieved 2018 from <http://www.who.int/ageing/age-friendly-world/en/>

Financial and Economic

Financial Markets Authority. (2017). *KiwiSaver annual report 2017*. Retrieved 2018 from <http://www.fma.govt.nz/assets/Reports/FMA-KiwiSaver-Report-2017.pdf>

Financial Markets Authority. (2015). *Superannuation Scheme Statistics: Year ended December 2014*. Retrieved 2018 from <https://fma.govt.nz/assets/Reports/151013-Superannuation-Schemes-Statistics-Report.pdf>

Financial Markets Authority., Commission for Financial Capability., & Colmar Brunton. (2015). *New Zealanders aged 50 years plus – Expectations for and experiences of retirement*. Retrieved 2018 from <https://financialcapability.gov.au/files/new-zealanders-aged-50-years-plus-expectations-for-and-experiences-of-retirement.pdf>

Human Rights Commission. (n.d.). *Business and Work Hub*. Retrieved 2018 from <https://www.hrc.co.nz/our-work/business-and-work/>

Human Rights Commission. (n.d.). *Economic, social and cultural rights*. Retrieved 2018 from <https://www.hrc.co.nz/our-work/social-equality/>

Jackson, N. (2011). *The demographic forces shaping New Zealand's future. What population ageing [really] means*. NIDEA Working Paper No 1. Retrieved 2019 from <https://researchcommons.waikato.ac.nz/handle/10289/6539>

Local Government New Zealand. (2016). *The 2050 Challenge - future proofing our communities*. Retrieved 2018 from <https://www.lgnz.co.nz/our-work/publications/the-2050-challenge-future-proofing-our-communities/>

Ministry of Social Development. (2018). *Household Incomes in New Zealand: trends in indicators of inequality and hardship 1982 to 2017*. Retrieved 2018 from <https://www.msd.govt.nz/about-msd-and-our-work/publications-resources/monitoring/household-incomes/>

Ministry of Social Development. (n.d.). *Benefit fact sheets. New Zealand Superannuation and Veteran's Pension data tables*. Retrieved 2019 from <https://www.msd.govt.nz/about-msd-and-our-work/publications-resources/statistics/benefit/index.html>

Ministry of Social Development. (2018). *The material wellbeing of NZ households: Overview and Key Findings*. Retrieved 2018 from <https://www.msd.govt.nz/about-msd-and-our-work/publications-resources/monitoring/household-incomes/index.html>

Ministry of Social Development. (2017). *The Voices of People in Hard-to-Reach Communities*. Retrieved 2018 from <https://www.msd.govt.nz/what-we-can-do/providers/building-financial-capability/cultural-and-social-inclusion/index.html>

Office for Seniors. (2017). *The Business of Ageing*. Retrieved 2018 from <http://www.superseniors.msd.govt.nz/about-superseniors/office-for-seniors/the-business-of-ageing-2017.html>

Office of the Auditor-General. (2013). *Using the United Nations' Madrid indicators to better understand our ageing population*. Retrieved 2018 from <https://www.oag.govt.nz/2013/ageing/docs/oag-ageing-population.pdf>

Perry, B. (2013). *The material wellbeing of older New Zealanders: background paper for the Retirement Commissioner's 2013 review*. Retrieved 2018 from <http://cffc-assets-prod.s3.ap-southeast-2.amazonaws.com/public/Uploads/Retirement-Income-Policy-Review/Background-papers/Current-system/080e2f6d3c/RI-Review-2013-Material-wellbeing-of-older-NZers.pdf>

Stats NZ. (n.d.). *Households*. Retrieved 2018 from <https://www.stats.govt.nz/topics/households>

Stats NZ. (2017). *Population projections tables*. Retrieved 2018 from http://archive.stats.govt.nz/tools_and_services/nzdotstat/tables-by-subject/population-projections-tables.aspx#subnational

The Treasury. (2016). *Long-term Fiscal Model for the Statement of the Long-term Fiscal Position 2016*. Retrieved 2018 from <https://treasury.govt.nz/publications/ltfm/long-term-fiscal-model-statement-long-term-fiscal-position-2016>

The Treasury. (2018). *Statistical Analysis of Ethnic Wage Gaps in New Zealand (AP 18/03)*. Retrieved 2018 from <https://treasury.govt.nz/publications/ap/ap-18-03>

Employment

Alpass, F., Spicer, J., Stevenson., B., & Stephens, C. (2015). *Experiences of older workers: Preferences, plans, and attitudes*. Retrieved 2018 from http://www.massey.ac.nz/massey/fms/Colleges/College%20of%20Humanities%20and%20Social%20Sciences/Psychology/HART/publications/report_s/ICC_Older_worker_experiences_report_2015.pdf?2A0466056202F21B0B7CBA28A6BD6086

Australian Human Rights Commission. (2018). *Employing Older Workers*. Retrieved 2018 from <https://www.humanrights.gov.au/our-work/age-discrimination/publications/employing-older-workers-2018>

Boockmann, B. (2015). *The effects of wage subsidies for older workers*. IZA World of Labor. Retrieved 2018 from <https://wol.iza.org/uploads/articles/189/pdfs/effects-of-wage-subsidies-for-older-workers.pdf>

Boockmann, B., & Brändle, T. (2015). *Integrating Older Employees into the Labour Market – Evidence from a German Labour Market Programme*. CESifo DICE Report. Retrieved 2018 from https://www.ifo.de/DocDL/dice-report-2015-3_Boockmann-Braendle.pdf

BCITO. (2013). *Older Workers in the New Zealand construction industry*. Retrieved 2018 from https://www.google.com/url?sa=t&rct=j&q=&esrc=s&source=web&cd=3&cad=rja&uact=8&ved=2ahUKEwio3vTi-d3kAhW_IbcAHVJfDTYQFjACegQIABAC&url=https%3A%2F%2Fbcito.org.nz%2Fdocuments%2F33%2Folderworkersinthenewzealandconstructionindustry_0F8dmoq.pdf&usq=AOvVaw1k_nGVJ4ykHu0D9DnWa7KI

Burkert, C., & Hochfellner, D. (2017). *Employment Trajectories Beyond Retirement*. Journal of Aging and Social Policy.

Callister, P. (2014). *The Employment of Older NZ Women*. National Advisory Council on the Employment of Women. Retrieved 2018 from <http://superseniors.msd.govt.nz/documents/nacew-employment-of-older-women-report-final-version-with-cover.pdf>

Callister, P., Didham, R., & Badkar, J. (2014). *Ageing New Zealand: The growing reliance on migrant caregivers*. Institute of Policy Studies Working Paper, Victoria University of Wellington. Retrieved 2018 from https://www.researchgate.net/publication/314949587_Ageing_New_Zealand_and_The_Growing_Reliance_on_Migrant_Caregivers_a_2014_Update

Centre for Ageing Better. (2018). *Health warning for employers. Supporting older workers with health conditions*. Retrieved 2018 from <https://www.ageing-better.org.uk/sites/default/files/2018-04/Health-warning-for-employers.pdf>

Davey, J.A. (2007). *Maximising the Potential of Older Workers*. Retrieved 2018 from <https://mafiadoc.com/maximising-the-potential-of-older-workers-institute-for-governance-5a8039ca1723dda9fdf8fef9.html>

Deloitte. (2016). *The Future of the Workforce, Critical drivers and challenges*. Retrieved 2018 from <https://www2.deloitte.com/global/en/pages/human-capital/articles/future-of-the-workforce.html>

Department for Work and Pensions. (2017). *Fuller Working Lives: a partnership approach*. Retrieved 2018 from <https://www.gov.uk/government/publications/fuller-working-lives-a-partnership-approach>

Desjardins, R., & Warnke, A.J. (2012). *Ageing and Skills: A Review and Analysis of Skill Gain and Skill Loss Over the Lifespan and Over Time*. OECD Education Working Papers No. 72. Retrieved 2018 from <https://www.oecd-ilibrary.org/docserver/5k9csvg87ckh-en.pdf?expires=1568931239&id=id&acname=guest&checksum=03707A9668F03EDB7F3665F6EE412B10>

Didham, R. (2015). *Sex, Migration And Aging: Demographic Overview Of A Dynamic Labour Market*. Labour, Employment and Work in New Zealand. Retrieved 2018 from <https://ojs.victoria.ac.nz/LEW/article/view/2205>

Diversity Works NZ. (2019). *New Zealand workplace Diversity Survey 2019*. Retrieved 2019 from <https://diversityworks.nz/media/3543/0419-diversity-survey-hr.pdf>

Employers and Manufacturers Association. (2017). *EMA Employers Survey – End of 2017 findings*. Retrieved 2018 from <https://www.ema.co.nz/resources/EMA%20Reports%20and%20Documents/Advocacy/Employers%20survey%202017%20final.pdf>

Employers and Manufacturers Association., & Commission for Financial Capability. (2018). *Act Now Age Later – Unlocking the potential of our ageing workforce*. Retrieved 2018 from <https://www.ema.co.nz/resources/EMA%20Reports%20and%20Documents/Advocacy/Act%20Now%20Age%20Later-Aging%20Workforce%20White%20Paper%202018.pdf>

Employment New Zealand. (n.d.). *Flexible working arrangements*. Retrieved 2018 from <https://www.employment.govt.nz/workplace-policies/productive-workplaces/flexible-work/>

Figgis, J. (2012). *Reskilling for encore careers for (what were once) retirement years*. National Centre for Vocational Education Research. Retrieved 2018 from <https://www.ncver.edu.au/research-and-statistics/publications/all-publications/reskilling-for-encore-careers-for-what-were-once-retirement-years>

Griffin, T., & Beddie, F. (2011). *Older workers: research readings*. National Centre for Vocational Education Research. Retrieved 2018 from <https://www.ncver.edu.au/research-and-statistics/publications/all-publications/older-workers-research-readings>

Hyslop, D., & Townsend, W. (2017). *The longer term impacts of job displacement on labour market outcomes*. Motu Working Paper 17-12. Motu Economic and Public Policy Research. Retrieved 2018 from http://motu-www.motu.org.nz/wpapers/17_12.pdf

Human Rights Commission. (2014). *Crown Entities: Aging Workforce Survey*. Retrieved 2018 from <https://www.hrc.co.nz/resources/business/crown-entities-ageing-workforce-survey/>

Inder, L., & Bryson, J. (2007). *The Ageing Workforce: Retaining, Utilising and Challenging Workers. A Literature Review*. Retrieved 2018 from https://www.victoria.ac.nz/som/research/dhc-publtns/The_Ageing_Workforce_-_lit_review.pdf

International Labour Organization. (2019). *Work for A Brighter Future – Global Commission On The Future Of Work*. Retrieved 2019 from https://www.ilo.org/wcmsp5/groups/public/---dgreports/---cabinet/documents/publication/wcms_662410.pdf

Lilley, R., Jaye, C., Davie, G., Keeling, S., Waters, D., & Egan, R. (2018). *Age-related patterns in work-related injury claims from older New Zealanders, 2009–2013: Implications of injury for an aging workforce*. Accident Analysis & Prevention.

Ministry of Education and Ministry of Business, Innovation and Employment. (2016). *Skills in New Zealand and around the world: Survey of Adult Skills*. Retrieved 2018 from <https://www.educationcounts.govt.nz/publications/80898/skills-in-new-zealand-and-around-the-world-survey-of-adult-skills>

Ministry of Health. (2018). *Care and support workers pay equity settlement*. Retrieved 2018 from <https://www.health.govt.nz/new-zealand-health-system/pay-equity-settlements/care-and-support-workers-pay-equity-settlement>

Ministry for Women. (2017). *Gender pay gap*. Retrieved 2018 from <https://women.govt.nz/work-skills/income/gender-pay-gap>

New Zealand Work Research Institute. (2015). *Understanding the Needs of New Zealand's Ageing Workforce. A Future of Work Programme Report*. Retrieved 2018 from https://workresearch.aut.ac.nz/_data/assets/pdf_file/0014/34205/2015-Understanding-Ageing-Workforce-report,-FOW.pdf

OECD. (2019). *Getting Skills Right. Future-Ready Adult Learning Systems*. Retrieved 2019 from https://read.oecd-ilibrary.org/education/getting-skills-right-future-ready-adult-learning-systems_9789264311756-en#page1

OECD. (2004). *Live Longer, Work Longer*. Retrieved 2018 from <http://www.oecd.org/employment/emp/36218997.pdf>

Parliament of Australia. (n.d.). *Age Counts - Consequences of unemployment*. Retrieved 2018 from https://www.aph.gov.au/Parliamentary_Business/Committees/House_of_Representatives_Committees?url=ewr/owk/report/index.htm

PWC. (2016). *Golden Age Index*. Retrieved 2018 from <https://www.pwc.co.nz/insights-and-publications/2016-publications/golden-age-index.html>

Reserve Bank of New Zealand. (2018). *Ageing is a drag: Projecting labour force participation in New Zealand*. Retrieved 2018 from <https://www.rbnz.govt.nz/research-and-publications/analytical-notes/2018/an2018-10>

State Services Commission. (n.d.). *Diversity and Inclusion*. Retrieved 2018 from <http://www.ssc.govt.nz/our-work/diversity-and-inclusion/>

State Services Commission. (n.d.). *The Gender Pay Gap and Pay Equity*. Retrieved 2018 from <http://www.ssc.govt.nz/our-work/the-gender-pay-gap-and-pay-equity/>

State Services Commission. (n.d.). *Workforce Strategies*. Retrieved 2018 from <http://www.ssc.govt.nz/our-work/workforcestrategy/>

Stats NZ. (2018). *Characteristics of the underemployed in New Zealand*. Retrieved 2018 from <https://www.stats.govt.nz/reports/characteristics-of-the-underemployed-in-new-zealand>

Stats NZ. (2016). *Job tenure: June 2016 quarter*. Retrieved 2018 from http://archive.stats.govt.nz/browse_for_stats/income-and-work/employment_and_unemployment/improving-labour-market-statistics/job-tenure-jun-2016-qtr.aspx#age

Stats NZ. (2018). *Labour market statistics: March 2018 quarter*. Retrieved 2018 from <https://www.stats.govt.nz/information-releases/labour-market-statistics-march-2018-quarter>

Stats NZ. (2019). *Labour market statistics (disability): June 2019 quarter*. Retrieved 2019 from <https://www.stats.govt.nz/information-releases/labour-market-statistics-disability-june-2019-quarter>

Stats NZ. (2017). *National labour force projections: 2017(base)–2068*. Retrieved 2018 from <https://www.stats.govt.nz/information-releases/national-labour-force-projections-2017base2068>

Stats NZ. (2013). *Non-profit institutions satellite account*. Retrieved 2018 from http://archive.stats.govt.nz/browse_for_stats/economic_indicators/NationalAccounts/non-profit-institutions-2013.aspx

Stats NZ. (2013). *Survey of Working Life: December 2012 quarter*. Retrieved 2018 from http://archive.stats.govt.nz/browse_for_stats/income-and-work/employment_and_unemployment/SurveyofWorkingLife_HOTPDdec12_qtr.aspx

Stats NZ. (2010). *Time Use Survey: 2009/10*. Retrieved 2018 from http://archive.stats.govt.nz/browse_for_stats/people_and_communities/time_use/TimeUseSurvey_HOTP2009-10/Commentary.aspx

Stats NZ. (2013). *Workers aged 55+ keen to stay working full-time*. Retrieved 2018 from http://archive.stats.govt.nz/browse_for_stats/income-and-work/employment_and_unemployment/workers-aged-55plus-article.aspx

The Salvation Army., & St Andre's Village. (2017). *Finding a Better Balance: The role of migrant workers in the aged-care sector*. Retrieved 2018 from <https://www.salvationarmy.org.nz/article/finding-better-balance>

Tishman, F.M., Van Looy, S., & Bruyère, S.M. (2012). *Employer Strategies for Responding to an Aging Workforce*. The NTAR Leadership Center. Retrieved 2018 from http://heldrich.rutgers.edu/sites/default/files/products/uploads/NTAR_Employer_Strategies_Report.pdf

Truxillo, D.M., Cadiz, D.M., & Hammer, L.B. (2015). *Supporting the Aging Workforce: A Research Review and Recommendations for Workplace Intervention Research*. Retrieved 2018 from https://www.researchgate.net/publication/267212035_Supporting_the_Aging_Workforce_A_Research_Review_and_Recommendations_for_Workplace_Intervention_Research

Waddell, G., & Burton, A. K. (2006). *Is work good for your health and well-being?* Retrieved 2018 from <https://www.gov.uk/government/publications/is-work-good-for-your-health-and-well-being>

Wandner, S.A., Balducchi, D.E., & O'Leary, C.J. (2018). *Public Employment Policy for an Aging Workforce*. Gerontology and Geriatric Medicine. Retrieved 2019 from <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC6144510/>

Wilson, M., Parker, P., & Kan, J. (2007). *Age biases in employment: Impact of talent shortages and age on hiring*. Retrieved 2018 from https://www.researchgate.net/publication/38310532_Age_biases_in_employment_Impact_of_talent_shortages_and_age_on_hiring

Wong, C. M., & Tetrick, L. E. (2017). *Job crafting: Older workers' mechanism for maintaining person-job fit*. *Frontiers in Psychology*. Retrieved 2018 from <https://www.semanticscholar.org/paper/Job-Crafting%3A-Older-Workers%E2%80%99-Mechanism-for-Fit-Wong-Tetrick/7029638bcd33d98ad80b520566caa74fd063296d>

Health

Barbosa, L.M., Monteiro, B., & Murta, S.G. (2016). *Retirement Adjustment Predictors—A Systematic Review*. *Work, Aging and Retirement*.

Health and Ageing Research Team. (2018). *The New Zealand Health, Work and Retirement Longitudinal Study 2006-2016*. Massey University. Retrieved 2018 from https://www.massey.ac.nz/massey/fms/Colleges/College%20of%20Humanities%20and%20Social%20Sciences/Psychology/HART/publications/reports/NZHWR_10YearReport_2006-2016_LR.pdf

Health Quality & Safety Commission New Zealand. (n.d.). *Advance Care Planning*. Retrieved 2018 from <https://www.hqsc.govt.nz/our-programmes/advance-care-planning/>

Human Rights Commission. *People with disabilities*. Retrieved 2018 from <https://www.hrc.co.nz/our-work/people-disabilities/>

Lotoala, F., Breheny, M., Alpass, F., & Henricksen, A. (2014). *Health and wellbeing of older Pacific Peoples in New Zealand*. Retrieved 2018 from <https://www.nzma.org.nz/journal/read-the-journal/all-issues/2010-2019/2014/vol-127-no-1407/6386>

Ministry of Health. (2016). *Healthy Ageing Strategy*. Retrieved 2018 from <https://www.health.govt.nz/publication/healthy-ageing-strategy>

Ministry of Health. (2018). *Health and Independence Report 2017*. Retrieved 2018 from <https://www.health.govt.nz/publication/health-and-independence-report-2017>

Ministry of Health. (2015). *Independent Life Expectancy in New Zealand 2013*. Retrieved 2018 from <https://www.health.govt.nz/publication/independent-life-expectancy-new-zealand-2013-0>

Ministry of Health. (2018). *Ngā mana hauora tūtohu: Health status indicators*. Retrieved 2018 from <https://www.health.govt.nz/our-work/populations/maori-health/tatau-kahukura-maori-health-statistics/nga-mana-hauora-tutohu-health-status-indicators>

Ministry of Health. (2018). *Older people's health data and stats*. Retrieved 2018 from <https://www.health.govt.nz/nz-health-statistics/health-statistics-and-data-sets/older-peoples-health-data-and-stats>

Ministry of Social Development. (2014). *The New Zealand Carers' Strategy Action Plan for 2014 to 2018*. Retrieved 2018 from <https://www.msd.govt.nz/about-msd-and-our-work/work-programmes/policy-development/carers-strategy/>

New Zealand Aged Care Association. (n.d.). *Caring for Our Older Kiwis. The Right Place, At The Right Time*. Retrieved 2018 from <https://www.nzaca.org.nz/policy/caring-for-our-older-kiwis/full-report/>

OECD. (2017). *Health at a Glance 2017 OECD Indicators*. Retrieved 2018 from https://read.oecd-ilibrary.org/social-issues-migration-health/health-at-a-glance-2017_health_glance-2017-en#page1

Pledger, M., McDonald, J., Dunn, p., Cumming, J., & Saville-Smith, K. (2019). *The health of older New Zealanders in relation to housing tenure: analysis of pooled data from three consecutive, annual New Zealand Health Surveys*. Australian and New Zealand Journal of Public Health. Vol 43. Retrieved 2019 from <https://onlinelibrary.wiley.com/doi/epdf/10.1111/1753-6405.12875>

Refugees as Survivors New Zealand (RASNZ) and Mental Health Programmes Ltd (Te Pou). (2010). *Therapies for refugees, asylum seekers and new migrants: Best and promising practice guide for mental health and addiction services*. Retrieved 2018 from <https://www.mentalhealth.org.nz/assets/ResourceFinder/Talking-Therapies-for-Refugees-Asylum-Seekers-and-New-Migrants.pdf>

Stats NZ. (2013). *Disability Survey*. Retrieved 2018 from http://archive.stats.govt.nz/browse_for_stats/health/disabilities/Disability_Survey_HOTP2013.aspx

Stephens, C., Alpass, F., Towers, A., Noone, J., & Stevenson, B. (2011). *The effects of socioeconomic inequalities of working life on health: implications for an ageing population*. New Zealand Journal of Social Sciences Online. Retrieved 2018 from https://www.researchgate.net/publication/254287599_The_effects_of_socioeconomic_inequalities_of_working_life_on_health_implications_for_an_ageing_population

Te Pou o te Whakaaro Nui. (2019). *Working with older people: Mental health and addiction workforce development priorities*. Retrieved 2019 from https://www.tepou.co.nz/uploads/files/resource-assets/Working%20with%20older%20people%20report_Final.pdf

World Health Organization. (n.d.). *Ageing and life-course*. Retrieved 2019 from <https://www.who.int/ageing/en/>

World Health Organization. (n.d.). *World report on ageing and health 2015*. Retrieved 2019 from <https://www.who.int/ageing/events/world-report-2015-launch/en/>

Culture and Diversity

Allport, T., Martin, G., & White, H. (2018). *Kaumātuatanga – The Needs and Wellbeing of Older Māori*. Retrieved 2018 from

<https://whanauora.nz/assets/resources/b437437c5d/research-kaumatuatanga-wellbeing-older-maori.pdf>

Badkar, J., Callister, P., & Didham, R. (2008). *The Origin, Family Structure and Labour Supply of Overseas Born Nurses*. Institute of Policy Studies, Victoria University of Wellington. Retrieved 2018 from

<https://ojs.victoria.ac.nz/LEW/article/view/1657>

Central Region District Health Boards. (2012). *Regional Services Programme: Supporting Older Māori & Pacific Peoples in the Central Region*. Retrieved 2018 from <https://tas.health.nz/assets/Health-of-Older-People/Supporting-Older-Maori-and-Pacific-Peoples-Report-FINAL-9-11-2012.pdf>

Didham, R. (2016). *Childlessness in New Zealand 1976 to 2013*. New Zealand Sociology.

Didham, R. (2016). *Ethnic Mobility in the New Zealand Census, 1981–2013: A Preliminary Look*. Population Association of New Zealand.

Retrieved 2018 from

https://natlib.govt.nz/records/38611186?search%5Bi%5D%5Bsubject_text%5D=Ethnic+groups&search%5Bpath%5D=items

Didham, R. (2018). *Reflections of identity: Ethnicity, ethnic recording and ethnic mobility*. Mana Tangatarua: Mixed heritages, ethnic identity and biculturalism in Aotearoa/New Zealand. Waikato.

Human Rights Commission. (n.d.). *Human Rights Education*. Retrieved 2018 from <https://www.hrc.co.nz/our-work/human-rights-education/>

Human Rights Commission. (n.d.). *Indigenous rights*. Retrieved 2018 from <https://www.hrc.co.nz/our-work/indigenous-rights/>

Human Rights Commission. (n.d.). *Race Relations*. Retrieved 2018 from <https://www.hrc.co.nz/our-work/race-relations-and-diversity/>

Human Rights Commission. (n.d.). *Sexual Orientation, Gender Identity, and Sex Characteristics*. Retrieved 2018 from <https://www.hrc.co.nz/our-work/sexual-orientation-and-gender-identity/>

Human Rights Commission. (n.d.). *Women*. Retrieved 2018 from <https://www.hrc.co.nz/our-work/women/>

Kokiri Hauora. (n.d.). *Whare Tapa Wha. Rangatahi Tu Rangatira*. Retrieved 2018 from <https://www.r2r.org.nz/maori-health/whare-tapa-wha.html>

Krassoi Peach, E. and J. Cording, (2018), *Multiple disadvantage among sole parents in New Zealand*. Social Policy Evaluation and Research Unit, Wellington. Retrieved 2018 from <https://thehub.sia.govt.nz/assets/Uploads/Multiple-disadvantage-sole-parents-report-FINAL.pdf>

Ministry for Pacific Peoples. (n.d.). *Pacific Policy Analysis Tool – Kapasa*. Retrieved 2018 from <https://www.mpp.govt.nz/library/policy-publications/kapasa/>

Ministry for Women. (2016). *CEDAW - Eighth Periodic Report by the Government of New Zealand*. Retrieved 2018 from <https://women.govt.nz/documents/cedaw-eighth-periodic-report-government-new-zealand-2016>

Oetzel, J.G., Hokowhitu, B., Simpson, M., Reddy, R., Nock, S., Greensill, H., Cameron, M.P., Meha, P., Johnston, K., Harding, T., Shelford, P., & Smith, L.T. (2019). *Kaumātua Mana Motuhake: A study protocol for a peer education intervention to help Māori elders work through later-stage life transitions*. Retrieved 2019 from <https://bmcgeriatr.biomedcentral.com/articles/10.1186/s12877-019-1041-2>

Schröder-Butterfill, E., & Marianti, R. (2006). *A framework for understanding old-age vulnerabilities*. Ageing Soc. Retrieved 2018 from <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC3672844/>

Social Policy Evaluation and Research Unit. (2018). *Families and Whānau Status Report*. Retrieved 2018 from <https://thehub.sia.govt.nz/assets/Uploads/FW-2018-Report-210618-FINAL-Web.pdf>

Stats NZ. (2013). *2013 Census QuickStats about culture and identity*. Retrieved 2018 from <http://archive.stats.govt.nz/Census/2013-census/profile-and-summary-reports/quickstats-culture-identity/languages.aspx>

Stats NZ. (2017). *National ethnic population projections: 2013(base)–2038 (update)*. Retrieved 2018 from <https://www.stats.govt.nz/information-releases/national-ethnic-population-projections-2013base2038-update>

Stats NZ. (2015). *New Zealand's 65+ Population, A statistical volume: 2007*. Retrieved 2018 from http://archive.stats.govt.nz/browse_for_stats/people_and_communities/older_people/new-zealands-65-plus-population.aspx

Tamasese, T., Parsons, T. & Waldegrave, C. (2014) *Pacific Perspectives on Ageing in New Zealand: Pacific-focussed Qualitative Research*. Prepared for the New Zealand Longitudinal Study of Ageing (NZLSA). The Family Centre. Retrieved 2018 from https://www.massey.ac.nz/massey/fms/Colleges/College%20of%20Humanities%20and%20Social%20Sciences/Psychology/HART/publications/reports/Pacific_Elders_NZLSA_2014.pdf?6A68389EA6EAB37148E4AE22BA963822

Te Arawhiti – The Office for Māori Crown Relations. (2018). *Te Kāhui Hikina (Māori Crown Relations)*. Retrieved 2018 from <https://tearawhiti.govt.nz/te-kahui-hikina-maori-crown-relations/>

Wood, S. (2018). *Understanding Māori And Ageing – A Literature Review*. Retrieved 2018 from <https://www.waipareira.com/wp-content/uploads/2018/07/Sarah-Wood.pdf>

Housing

BRANZ. (2015). *Meeting the housing needs of multi-generational households*. Retrieved 2018 from https://www.branz.co.nz/cms_show_download.php?id=70667af9a4b4d01cc83b07ede63a635c8e779b49

Centre for Housing Research, Aotearoa New Zealand. (2009). *Older People's Housing Futures in 2050: Three Scenarios for an Ageing Society*. Retrieved 2018 from <https://www.mentalhealth.org.nz/assets/Dig-deeper/older-people-s-housing-futures-in-2050-three-scenarios-for-an-ageing-society.pdf>

Human Rights Commission. (n.d.). *The human right to adequate housing in New Zealand*. Retrieved 2019 from https://www.hrc.co.nz/files/4215/1363/5639/2017_07_25_-_Right_to_housing_flyer_-_updated.pdf

Johnson, A., Howden-Chapman, P., & Equb, S. (2018). *A Stocktake of New Zealand's Housing*. Retrieved 2018 from <https://www.beehive.govt.nz/sites/default/files/2018-02/A%20Stocktake%20Of%20New%20Zealand's%20Housing.pdf>

Life When Renting. (2019). *Enabling Older People's Independence*. Ageing Well National Science Challenge. Retrieved 2019 from <http://renting.goodhomes.co.nz/>

Ministry of Business, Innovation & Employment. (n.d.) *The Urban Development Capacity Dashboard*. Retrieved 2018 from <https://mbienz.shinyapps.io/urban-development-capacity/>

Ministry of Housing and Urban Development. (2018). *Housing Affordability Measure*. Retrieved 2018 from <https://www.hud.govt.nz/news-and-resources/statistics-and-research/housing-affordability-measure-ham/>

Ministry of Housing and Urban Development. (2018). *Housing market indicators*. Retrieved 2018 from <https://www.hud.govt.nz/news-and-resources/statistics-and-research/housing-market-indicators/>

National Science Challenges. (n.d.). *Building Better Homes, Towns and Cities*. Retrieved 2019 from <https://www.buildingbetter.nz/index.html>

Parliament of Australia. (2017). *Trends in home ownership in Australia: a quick guide*. Retrieved 2018 from https://www.aph.gov.au/About_Parliament/Parliamentary_Departments/Parliamentary_Library/pubs/rp/rp1617/Quick_Guides/TrendsHomeOwnership

Retirement Villages Association. (2018). *Retirement village contribution to housing, employment, and GDP in New Zealand*. Retrieved 2018 from <https://www.retirementvillages.org.nz/includes/download.ashx?ID=152280>

Saville-Smith, K., James, B., & Bawden, M. (2019). *Provision of Residential Care and Occupation Right Agreements by Retirement Village Operators*. Retrieved 2019 from <https://cffc-assets-prod.s3.ap-southeast-2.amazonaws.com/public/Uploads/Monitoring-and-Reports/56439919cd/Interface-Retirement-Villages-Aged-Care-Findings-Report-Final-22-June.pdf>

Saville-Smith, K. (2017). *Right time, right place*. Changing face of New Zealand. Build 158. Retrieved 2018 from <https://www.buildmagazine.org.nz/assets/PDF/Build-158-71-Feature-Changing-Face-Of-New-Zealand-Right-Time-Right-Place.pdf?>

Stats NZ. (2013). *How will New Zealand's ageing population affect the property market?* Retrieved 2018 from http://archive.stats.govt.nz/browse_for_stats/population/estimates_and_projections/ageing-population-property-market.aspx

Stats NZ. (2018). *Living in a crowded house: Exploring the ethnicity and well-being of people in crowded households*. Retrieved 2018 from <https://www.stats.govt.nz/reports/living-in-a-crowded-house-exploring-the-ethnicity-and-well-being-of-people-in-crowded-households>

Stats NZ. (n.d.). *National population projections, by age and sex, 2016(base)-2068*. Retrieved 2018 from <http://nzdotstat.stats.govt.nz/WBOS/Index.aspx?DataSetCode=TABLECODE7542>

Stats NZ. (n.d.). *National family and household projections, population by living arrangement type, age, and sex, 2013(base)-2038 update*. Retrieved 2018 from <http://nzdotstat.stats.govt.nz/wbos/Index.aspx?DataSetCode=TABLECODE7971>

Stats NZ. (2017). *Supply of new homes*. Retrieved 2018 from <https://www.stats.govt.nz/assets/Reports/Trending-topics-Housing/trending-topics-housing.pdf>

Stats NZ. (n.d.). *Tenure holder by age group and sex, for the census usually resident population count aged 15 years and over, 2001, 2006 and 2013 Censuses (RC, TA, AU)*. Retrieved 2018 from <http://nzdotstat.stats.govt.nz/wbos/Index.aspx?DataSetCode=TABLECODE8088>

The Salvation Army. (2017). *Taking Stock – the Demand for Social Housing in New Zealand*. Retrieved 2018 from https://www.salvationarmy.org.nz/sites/default/files/uploads/20170814sp_takingstockreport.pdf

Social Connection

Age Concern New Zealand. (n.d.). *Key information on loneliness and social isolation*. Retrieved 2018 from

https://www.ageconcern.org.nz/ACNZPublic/Home/LonelinessResearch/ACNZ_Public/Loneliness_and_Social_Isolation_Research.aspx

Biggs, S., & Carr, A. (2015). *Age- and Child-Friendly Cities and the Promise of Intergenerational Space*. Retrieved 2018 from

https://www.researchgate.net/publication/272201689_Age-_and_Child-Friendly_Cities_and_the_Promise_of_Intergenerational_Space

Cacioppo, S., Grippo, A.J., London, S., Goossens, L., Cacioppo, J.T. (2015). *Loneliness: Clinical Import and Interventions*. *Perspect Psychol Sci.* 10(2): 238–249. Retrieved 2018 from

<https://www.ncbi.nlm.nih.gov/pmc/articles/PMC4391342/pdf/nihms645836.pdf>

Campaign to End Loneliness. (n.d.). *The Campaign to End Loneliness*.

Retrieved 2018 from <https://www.campaigntoendloneliness.org/>

Cornwell, E.Y., & Waite, L.J. (2009). *Measuring Social Isolation Among Older Adults Using Multiple Indicators From the NSHAP Study*. *Journal of Gerontological Social Sciences*. Retrieved 2018 from

<https://www.ncbi.nlm.nih.gov/pmc/articles/PMC2800811/>

Davidson, S., & Rossall, P. (2015). *Age UK Evidence Review: Loneliness in Later Life*. Retrieved 2018 from

https://www.ageuk.org.uk/globalassets/age-uk/documents/reports-and-publications/reports-and-briefings/health--wellbeing/rb_june15_loneliness_in_later_life_evidence_review.pdf

Eckhard, J. (2018). *Indicators of Social Isolation: A Comparison Based on Survey Data from Germany*. Social Indicators Research.

Edwards, W.J.W. (2010). *Taupaenui: Māori positive ageing*. Retrieved 2018 from <https://mro.massey.ac.nz/handle/10179/1331>

Fine, M., & Spencer, R. (2009). *Social isolation: development of an assessment tool for HACC services*. Centre for Research on Social Inclusion, Macquarie University. Retrieved 2018 from <https://www.google.com/url?sa=t&rct=j&q=&esrc=s&source=web&cd=2&cad=rja&uact=8&ved=2ahUKEwjI34jF6uXkAhUI8HMBHS5xC1sQFjABegQIARAC&url=https%3A%2F%2Fwww.crsi.mq.edu.au%2Fpublic%2Fdownload.jsp%3Fid%3D2423&usg=AOvVaw3Jp2xVQGi4dqwVw8TPcKW6>

Frieling, M. (2018). *The Start of a Conversation on the Value of New Zealand's Social Capital*. Retrieved 2018 from <https://treasury.govt.nz/sites/default/files/2018-02/dp18-04.pdf>

Generations. (2018). *Increasing the Social Connectedness of Older People: Insights and Opportunities for Change*. Retrieved 2018 from <https://www.generations.co.nz/>

Griffiths, H. (2017). *Social Isolation and Loneliness in the UK – With a focus on the use of technology to tackle these conditions*. Retrieved 2018 from <https://iotuk.org.uk/wp-content/uploads/2017/04/Social-Isolation-and-Loneliness-Landscape-UK.pdf>

Health and Ageing Research Team. (n.d.). *Inclusion, Contribution and Connection: A Study of the Ageing in Aotearoa*. Massey University. Retrieved 2018 from https://www.massey.ac.nz/massey/fms/Colleges/College%20of%20Humanities%20and%20Social%20Sciences/Psychology/HART/publications/reports/ICC_Summary_Report_2014.pdf?CC3F1B9AE2CE105B8A36E3DE735C7D81

HM Government. (2018). *A connected society: a strategy for tackling loneliness*. Retrieved 2018 from <https://www.gov.uk/government/publications/a-connected-society-a-strategy-for-tackling-loneliness>

Machielse, A. (2015). *The heterogeneity of socially isolated older adults: a social isolation typology*. *Journal of Gerontological Social Work*. Retrieved 2018 from https://www.researchgate.net/publication/270909162_The_Heterogeneity_of_Socially_Isolated_Older_Adults_A_Social_Isolation_Typology

Ministry of Social Development. (2018). *The Measurement of Social Connectedness and its Relationship to Wellbeing*. Retrieved 2018 from <https://www.msd.govt.nz/about-msd-and-our-work/publications-resources/literature-reviews/social-connectedness-and-wellbeing.html>

Nicholson, N.R. (2012). *A review of social isolation: an important but underassessed condition in older adults*. *The Journal of Primary Prevention*.

Nicholson Jr, N.R. (2009). *Social isolation in older adults: an evolutionary concept analysis*. *Journal of Advanced Nursing*.

Noone, J., & Stephens, C. (2014). *The New Zealand Longitudinal Study of Ageing - Social Integration, Health and Quality of Life*. Retrieved 2018 from [http://www.massey.ac.nz/massey/fms/Colleges/College%20of%20Humanities%20and%20Social%20Sciences/Psychology/HART/publications/reports/Social integration NZLSA 2014.pdf?BBF47602F46659D4500727BFBC30F1E1](http://www.massey.ac.nz/massey/fms/Colleges/College%20of%20Humanities%20and%20Social%20Sciences/Psychology/HART/publications/reports/Social%20integration%20NZLSA%202014.pdf?BBF47602F46659D4500727BFBC30F1E1)

Pohl, J.S., Cochrane, B.B., Schepp, K.G., & Woods, N.F. (2017). *Measuring Social Isolation in the National Health and Aging Trends Study*. *Research in Gerontological Nursing*.

Rainbow Wellington Org. (n.d.). *Elders Campaign*. Retrieved from <http://www.rainbowwellington.org.nz/elders/>

Shankar, A., McMunn, A., Banks, J., & Steptoe, A. (2011). *Loneliness, social isolation, and behavioral and biological health indicators in older adults*. *Health Psychology*. Retrieved 2018 from <https://pdfs.semanticscholar.org/c468/3c7b9c807385fe85a2b341a20fd225d4ab4d.pdf>

Smith, R. (2015). *Loneliness, Connectivity, And Place in New Zealand*. Retrieved 2018 from <https://researcharchive.vuw.ac.nz/xmlui/bitstream/handle/10063/4711/thesis.pdf?sequence=1>

Stats NZ. (2015). *New Zealand General Social Survey: 2014*. Retrieved 2018 from [http://archive.stats.govt.nz/browse for stats/people and communities/Households/nzgss_HOTP2014.aspx](http://archive.stats.govt.nz/browse%20for%20stats/people%20and%20communities/Households/nzgss_HOTP2014.aspx)

Stats NZ. (2017). *Well-being statistics: 2016*. Retrieved 2018 from <https://www.stats.govt.nz/information-releases/well-being-statistics-2016>

Van Willigen, M. (2000). *Differential Benefits of Volunteering Across the Life Course*. *The Journals of Gerontology*. Retrieved 2018 from <https://academic.oup.com/psychsocgerontology/article/55/5/S308/536418>

Volunteer Reference Group. (2017). *Overview paper on the state of volunteering in New Zealand*. Retrieved 2018 from <http://www.volunteeringnz.org.nz/wp-content/uploads/Overview-Paper-on-the-State-of-Volunteering.pdf>

Wang, M., Henkens, K., & van Solinge, H. (2011). *Retirement adjustment: A review of theoretical and empirical advancements*. *American Psychologist*.

Zavaleta, D., Samuel, K., & Mills, C. (2014). *Social Isolation: A conceptual and Measurement Proposal*. *OPHI Working Paper*. Retrieved 2018 from <https://www.ophi.org.uk/wp-content/uploads/ophi-wp-67.pdf>

Elder Abuse, Safety, and Attitudes

Age Concern New Zealand. (n.d.). *Key information about elder abuse and neglect*. Retrieved 2018 from https://www.ageconcern.org.nz/imis_prod/ACNZPublic/Home/ElderAbuseResearch/ACNZ_Public/ElderAbuseandNeglectResearch.aspx

Brandl, B., & Raymond, J. A. (2012). *Policy Implications of Recognizing that Caregiver Stress Is Not the Primary Cause of Elder Abuse*. *GENERATIONS – Journal of the American Society on Aging*.

Hong, B., Leniston, P., & Keys, F. (2004). *A Review of Elder Abuse and Neglect Prevention Services in New Zealand*. Wellington: Office for Senior Citizens. Retrieved 2018 from <https://www.ageconcern.org.nz/files/EANP/Lightshed%20report%20-%20A%20review%20of%20EANP%20Services%20in%20New%20Zealand,%202004.pdf>

Ministry of Justice. (2017). *Family Violence Risk Assessment and Management Framework: A common approach to screening, assessing and managing risk*. Retrieved 2018 from <https://www.justice.govt.nz/assets/Documents/Publications/family-violence-ramf.pdf>

Ministry of Justice. (2018). *2014 New Zealand Crime and Safety Survey*. Retrieved 2018 from <https://www.justice.govt.nz/assets/Documents/Publications/NZCASS-201602-Main-Findings-Report-Updated.pdf>

Ministry of Justice. (2018). *2018 New Zealand Crime and Victims Survey*. Retrieved 2018 from <https://www.justice.govt.nz/assets/Documents/Publications/NZCVS-A4-KeyFindings-2018-fin-v1.1.pdf>

North, M. S., & Fiske, S. T. (2012). *An Inconvenienced Youth? Ageism and its Potential Intergenerational Roots*. *Psychol Bull.* Retrieved 2018 from <https://www.ncbi.nlm.nih.gov/pubmed/22448913>

Office for Seniors. (2016). *Attitudes Towards Ageing Report*. Retrieved 2018 from <http://www.superseniors.msd.govt.nz/about-superseniors/media/attitudes-towards-ageing-research/index.html>

Office for Seniors. (2015). *Towards gaining a greater understanding of Elder Abuse and Neglect in New Zealand*. Retrieved 2018 from <http://superseniors.msd.govt.nz/documents/osc-elder-abuse-neglect-june-15.pdf>

SYNERGIA. (2017). *Rapid review of the Waitematā Safeguarding Adults from Abuse (SAFA) Pilot*. Retrieved 2018 from <https://nzfvc.org.nz/sites/nzfvc.org.nz/files/Synergia-final-report-of-the-SAFA-Pilot-5-April-2017.pdf>

The Benevolent Society. (2017). *The Drivers of Ageism Report*. Retrieved 2019 from https://www.google.com/url?sa=t&rct=j&q=&esrc=s&source=web&cd=3&cad=rja&uact=8&ved=2ahUKewjt3NKy5eXkAhXG6XMBHaa3A-QQFjACegQIBRAC&url=https%3A%2F%2Fwww.benevolent.org.au%2FArticleDocuments%2F340%2FAgeism_Full_Report_Final.pdf.aspx&usg=AOvVaw3t8H8Juj5UP_Ck0DJZWnw2

World Health Organization. (n.d.). *Elder abuse*. Retrieved 2019 from https://www.who.int/ageing/projects/elder_abuse/en/

World Health Organization. (n.d.). *Global Campaign to Combat Ageism*. Retrieved 2019 from <https://www.who.int/ageing/ageism/campaign/en/>

Digital Inclusion

Auckland University of Technology. (2018). *World Internet Project New Zealand - The Internet in New Zealand 2017*. Retrieved 2018 from https://workresearch.aut.ac.nz/_data/assets/pdf_file/0009/174915/Core-Report_Oct15_release.pdf

Centre for Economics and Business Research. (2018). *The economic impact of Digital Inclusion in the UK – A report for Good Things Foundation*. London. Retrieved 2018 from <http://docplayer.net/102150966-The-economic-impact-of-digital-inclusion-in-the-uk-a-report-for-good-things-foundation.html>

Computer Emergency Response Team New Zealand (CERT NZ). (2019). *Quarterly reports*. Retrieved 2019 from <https://www.cert.govt.nz/about/quarterly-report/>

Crothers, C., Smith, P., Urale, P. w. b., & Bell, A. (2015). *World Internet Project New Zealand - The Internet in New Zealand 2015*. Retrieved 2018 from https://workresearch.aut.ac.nz/_data/assets/pdf_file/0003/71328/WIPNZ-Report-060515.pdf

Human Rights Commission. (n.d.). *Privacy, data and technology*. Retrieved 2018 from <https://www.hrc.co.nz/our-work/privacy-data-and-technology/>

InternetNZ. (2018). *Out of the Maze – Building Digitally Inclusive Communities*. Retrieved 2018 from <https://report.digitaldivides.nz/>

Ministry of Business, Innovation & Employment. (2017). *Digital New Zealanders: The Pulse of our Nation*. Retrieved 2018 from <https://www.mbie.govt.nz/dmsdocument/3228-digital-new-zealanders-the-pulse-of-our-nation-pdf>

Schreurs, K., Quan-Haase, A., & Martin, K. (2017). *Problematizing the digital literacy paradox in the context of older adults' ICT use: Aging, media discourse, and self-determination*. Canadian Journal of Communication. Retrieved 2018 from https://www.researchgate.net/publication/313657797_Problematizing_the_Digital_Literacy_Paradox_in_the_Context_of_Older_Adults'_ICT_Use_Aging_Media_Discourse_and_Self-Determination

Accessibility

Auckland Council. (n.d.). *Auckland Design Manual: Universal Design – He Taura ā-Whānui*. Retrieved 2018 from http://www.aucklanddesignmanual.co.nz/design-thinking/universal_design

Capital Research, Pinnacle Research and Policy Ltd. (2009). *Trends in older people's travel patterns*. Retrieved 2018 from <https://nzta.govt.nz/assets/resources/research/reports/369/docs/369.pdf>

Imperial College London. (2012). *Free bus passes have health benefit, say researchers*. ScienceDaily. Retrieved 2018 from <https://www.sciencedaily.com/releases/2012/09/120920164542.htm>

Ministry of Transport. (2018). *Government Policy Statement on Land Transport 2018/19-2027/28*. Retrieved 2018 from <https://www.transport.govt.nz/assets/Uploads/Our-Work/Documents/c6b0fea45a/Government-Policy-Statement-on-land-transport-2018.pdf>

Ministry of Transport. (2017). *New Zealand Household Travel Survey 2015-2017*. Retrieved 2018 from <https://www.transport.govt.nz/assets/Uploads/Research/Documents/18b14beb02/Household-Travel-Survey-intro-Dec2017.pdf>

Ministry of Transport. (2015). *Risk on the Road – Pedestrians, Cyclist and Motorcyclists*. Retrieved 2018 from <https://www.transport.govt.nz/assets/Uploads/Research/Documents/40306d6bba/Risk-2015-Pedestrians-cyclists-and-motorcyclists-final.pdf>

Ministry of Transport. (2015). *Sustainable funding of the SuperGold Card transport concession scheme*. Retrieved 2018 from <https://www.transport.govt.nz/assets/Uploads/Our-Work/Documents/7b7b08abed/SuperGold-Card-Information-Document.pdf>

NZ Transport Agency. (2018). *Factors shaping the use of the land transport system*. Retrieved 2018 from <https://nzta.govt.nz/planning-and-investment/national-land-transport-programme/2018-21-nltp/the-investment-framework/land-transport-issues/>

NZ Transport Agency. (2018). *Senior driver statistics and resources*. Retrieved 2018 from <https://nzta.govt.nz/safety/driving-safely/senior-drivers/senior-driver-statistics-and-resources/>

NZ Transport Agency. (2016). *Speed Management Guide*. Retrieved 2018 from <https://www.nzta.govt.nz/assets/Safety/docs/speed-management-resources/speed-management-guide-first-edition-201611.pdf>

NZ Transport Agency. (2015). *Supporting senior drivers*. Retrieved 2018 from <https://nzta.govt.nz/assets/resources/supporting-older-drivers/docs/supporting-senior-drivers.pdf>

NZ Transport Agency. (2018). *The Long Term View*. Retrieved 2018 from <https://www.nzta.govt.nz/planning-and-investment/planning/long-term-strategic-view/>

Opus Central Laboratories. (2012). *Demand for transport services: impact on networks of older persons' travel as the population of New Zealand ages*. Retrieved 2018 from <https://nzta.govt.nz/assets/resources/research/reports/481/docs/481.pdf>

Swansea University Prifysgol Abertawe. (n.d). *The Older People's External Residential Assessment Tool (OPERAT)*. Retrieved 2018 from <https://www.operat.co.nz/>

World Health Organization. (n.d.). *Age-friendly cities and communities*. Retrieved 2018 from <https://www.who.int/ageing/projects/age-friendly-cities-communities/en/>